

# Birmingham, Sandwell and Solihull Non-emergency patient transport support levels



Emergency ambulance transport	Non-emergency patient transport	Non-emergency patient transport	Non-emergency patient transport	Taxi, community transport, private vehicle, public transport
<p><b>Category A</b></p> <p><b>999 response</b></p> <p>Serious or life threatening conditions where there is a medical emergency or full paramedic crew is required</p>	<p><b>Category B</b></p> <p><b>Specialist ambulance with two to four staff</b></p> <p>Require ongoing treatment and monitoring</p> <p>High dependency patients</p> <p>Those who need to lie down</p>	<p><b>Category C</b></p> <p><b>Vehicle with two staff</b></p> <p>Requiring monitoring and support</p> <p>Patient with home oxygen</p> <p>Immobilised patient</p> <p>Transfer between healthcare services</p> <p>Wheelchair users requiring assistance</p>	<p><b>Category D</b></p> <p><b>Vehicle or car with one or two staff</b></p> <p>May require some support</p> <p>Patients who have had renal dialysis, chemotherapy or surgery returning home</p> <p>Patient unsafe to travel home by other means</p> <p>Transfer between healthcare services</p> <p>Wheelchair users requiring some assistance</p>	<p><b>Category E</b></p> <p><b>Able to self-care</b></p> <p>Patients not eligible for NHS funded non-emergency patient transport services are responsible for making their own travel arrangements</p>